



Shell Pipeline Company LP

# OPERATION GUIDE:

## ILLINOIS

Shell has been in the pipeline transportation business for over 100 years. We transport over two billion barrels of crude oil and refined products annually and operate pipelines in several states. Shell Pipeline Company LP is a wholly owned subsidiary of Shell Oil Products US, a unit of Shell Oil Company, and has its headquarters located in Houston, Texas.

### COMMITMENT TO SAFETY, HEALTH AND ENVIRONMENT

Pipeline transportation is vital to meeting our nation's growing energy needs. In fact, pipelines transport more than two-thirds of the petroleum products we use in our daily lives, including gasoline, diesel and jet fuel, home heating oil, and kerosene. The public expects that we will meet that need by operating our pipelines safely and reliably. At Shell Pipeline, we are committed to protecting the health and safety of the public and the environment in all of the communities in which we operate. We have many dedicated employees and company programs in place to improve performance and enhance our relationship with those who live and work near our facilities.

Pipelines are the most efficient and safest method by which to transport hydrocarbon products and they are inherently safer than other modes of transportation such as rail, barge and truck. While the amount of fuel energy being used in the U.S. continues to increase dramatically, the industry's safety performance in recent years has improved significantly and serious accidents are rare. Pipelines help ensure a plentiful supply of energy to keep our economy sound.

### WHAT TO DO IN ADVANCE

For your safety, pipeline marker signs have been installed along the pipeline route at frequent intervals to indicate the approximate location and provide vital emergency information about Shell's pipelines.

If you live or work near our pipelines, take time to familiarize yourself with the pipeline markers on your property or in your community. Write down the names and phone numbers of the pipeline companies or operators listed on the marker signs in case of an emergency.

### IN AN EMERGENCY

Fortunately, pipeline incidents are rare, but they can occur. The liquid petroleum products transported by Shell Pipeline Company are flammable and potentially hazardous and explosive under certain conditions. It is important for you to know what to do if you suspect a pipeline release or emergency. In the event of an emergency involving a Shell Pipeline Company pipeline, contact the nationwide Shell Pipeline Emergency number below - toll free, 24 hours a day: **1-800-922-3459**

### EMERGENCY CONTACT: 1-800-922-3459

PRODUCTS / DOT GUIDEBOOK ID# / GUIDE#:

Crude Oil	1267	128
Jet Fuel	1223	128

ILLINOIS  
Cook, Will

Note: Changes may occur.

### Call "811" Before you Dig or Dredge

It's a Free Service and It's the Law!



Know what's below.  
Call before you dig.

This map shows our pipeline system in the following counties of operation:  
Cook, Will



**Attn: Regional Public Awareness  
Program Administrator**

P.O. Box 52163  
New Orleans, LA 70152  
Phone: (504) 728-4430  
Website: [www.shell.us/pipeline](http://www.shell.us/pipeline)